

CERTIFICATIONS ORACLE



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INTRODUCTION

Pourquoi se certifier avec Oracle?

Les analystes et experts de l'Industrie considèrent que les Certifications Oracle sont les plus recherchés pour valoriser l'expertise IT.

La Certification OCP DBA était le seul certificat classé dans le Top 10 des certificats reconnus par CRN.com 2002.

Les professionnels IT peuvent se différencier de leurs pairs et de la concurrence et sécuriser leur emploi en devenant certifiés.



La Certification ouvre des portes!

"Oracle certification vous mettra sur la short liste pour gagner des projets Oracle."

- Wally Talen, Vice President, Pacific Application Development

Pourquoi devenir un Certifié Professionnel Oracle?P

La demande en professionnels des Technologies de l'Information (IT) est élevée, et la compétition pour l'emploi est intense. Les candidats, expérimentés ou nouveau dans la profession, ont besoin de savoir quels sont les compétences qui les rendent attractifs pour des employeurs. Ces derniers cherchent des manières de distinguer leurs collaborateurs de potentiels qui ont de solides bases de connaissance pour être performants. Le Programme de Certification aide l'industrie IT à faire ces distinctions en créant des standards de compétence par métiers.

Une Certification technique Oracle est un certificat valorisé et reconnu par l'industrie qui signifie un niveau prouvé de savoir et de compétences.



Des bénéfices clairs pour les professionnels IT d'aujourd'hui

Le Programme de Certification Oracle peut vous fournir un avantage distinctif. Une Certification Oracle démontre que vous avez une solide compréhension de votre métier et des produits Oracle utilisés dans ce métier. Etre Certifié Professionnel Oracle peut vous aider à accroître votre visibilité et votre accès aux opportunités les plus excitantes de l'industrie.

[Consultez les bénéfices du Membre à vie du Programme de Certification Oracle](#)

Toujours pas convaincu?

Vous trouverez ci-après des milliers de témoignages de membres à propos des atouts du Programme de Certification Oracle*.

- 97% ont déclaré que la certification leur a été bénéfique.
- 96% recommanderaient ce programme à leurs collègues.
- 89% ont estimé avoir gagné en confiance dans leur expertise Oracle après avoir été certifié.

Pourquoi embaucher un Certifié Professionnel Oracle?

Pourquoi supporter la certification auprès des membres de votre équipe?

Avantages pour l'employeur

Le Programme de Certification Oracle peut servir à recruter des managers qui se distinguent des autres candidats pour des postes IT stratégiques.

Pour les entreprises qui envoient leurs collaborateurs en formation, la certification leur assure un retour sur investissement en validant les connaissances et en comprenant l'apport des cours. Les entreprises peuvent aussi combiner la certification avec un programme de développement du collaborateur afin d'augmenter sa fidélité au poste et sa performance.

Recruter des professionnels certifiés a un impact direct sur le résultat de l'entreprise, comme l'indique une enquête effectuée par International Data Corporation** :

- Les professionnels Certifiés prennent en charge 40% d'appels supporte en plus, par personne, par jour, que des collaborateurs non certifiés.
- Les entreprises partisans de la certification revendiquent 49% de baisse régime en moins que leurs homologues qui ne poussent pas la Certification.
- Pour la majorité des entreprises interrogées, les économies obtenues grâce à une meilleure efficacité ont payé les coûts de certification en moins de 9 mois.

**Source: "Bénéfices et gains en productivité obtenus grâce à la Certification IT ," International Data Corporation



Les bénéfiques des Membres

Une fois que vous avez passé votre certification Oracle, vous pouvez vous attendre à recevoir une lettre de confirmation, un certificat et des informations sur l'utilisation de la certification. Dans 6-8 semaines à compter des critères de validation de votre certification, votre diplôme arrivera par la poste.

En outre, Oracle Certification apporte les avantages suivants aux professionnels de l'informatique. Une fois que vous êtes membre, vous continuerez à recevoir toutes les communications et les avantages. Les nouveaux avantages qui sont développés pour les membres du programme de certification Oracle seront également remis à ceux qui sont déjà certifiés.



Voici quelques-uns des avantages offerts aux membres, vous pouvez vous attendre:

- Accroître la crédibilité
- Opportunités de nouveaux emplois
- Utilisation du logo du Programme de certification Oracle approuvée par Oracle Corporation
- Réduction et offres spéciales
- Communication ouverte avec Oracle
- Événements spéciaux et accueil lors d'événements Oracle Open World
- L'accès au Site OCP membre

Un solide retour sur investissement

Dans un récent dossier sur les salaires des professionnels certifiés dans le magazine américain Certification, les Certifiés Professionnels Oracle bénéficient des meilleurs salaires de la profession. Cette enquête impliquait les principaux programmes de certification de l'industrie. Les gains nets obtenus grâce à la certification sont aussi recherchés, et les certifiés Oracle tout comme Compaq étaient en tête des plus importantes augmentations de salaires suite à leur certification.



Dès lors il est facile de constater le retour sur investissement très positif que la Certification Oracle peut avoir sur votre résultat. La plupart des certifiés ont estimé que l'investissement financier de la formation et de la certification est payé par un meilleur salaire, des opportunités professionnelles ou des responsabilités étendues . Il est peu probable que vous trouviez une meilleure opportunité de faire évoluer votre carrière.

Étapes pour devenir Certifié Oracle

1- Identifiez votre parcours de Certification

L'expérience technique est utile et recommandée pour la certification. Quelque soit le chemin que vous choisissiez, vous devez saisir toutes les occasions d'acquérir des connaissances et la pratique sur les produits et les technologies Oracle.

Choisissez votre spécialité et passez en revue les exigences des certifications. Les exigences de certifications varient selon les parcours. Les candidats doivent examiner attentivement et comprendre les exigences du parcours de certification choisi. Téléchargez le guide du candidat pour vous aider. Le guide contient des sujets d'examens, la préparation suggérée, et les informations d'inscriptions.

[Voir tous les parcours de certifications.](#)

http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=141

2- Préparez-vous à vos examens

De nombreuses possibilités de préparation sont disponibles incluant des cours de prise en main, des cours en ligne et les examens pratiques autorisés Oracle.

[Visualisez la liste des examens du Programme de Certification Oracle](#) pour trouver les ressources de formation disponibles et pour revoir les détails des examens tels que les objectifs, le coût et la durée.

3- Planifiez et passez vos examens

[Visitez la page web de l'inscription à l'examen](#) pour afficher les instructions sur l'enregistrement de votre examen dans un Centre de Test Oracle ou Pearson VUE centre de tests agréé. Vous devez reconnaître que vous avez lu, compris et s'engage à respecter les termes et conditions de l'accord Oracle pour tous candidats à la certification avant l'examen.

<http://www.pearsonvue.com/oracle/>

4- Remplissez les conditions de votre Certification

L'adresse que vous soumettez à Pearson VUE, au moment de l'inscription aux examens est utilisée par Oracle pour envoyer votre certification Oracle Programme Kit en cas de succès. Soyez sûr de garder vos informations à jour. Si vous avez besoin de mettre à jour vos informations de contact, visitez [www.pearsonvue.com / oracle](http://www.pearsonvue.com/oracle/).

En outre, vérifiez que vous avez rempli toutes exigences de certification avec le numéro d'identification d'essai. Les candidats peuvent confirmer certains critères de certification à certview.oracle.com.

Dans environ 6-8 semaines, une fois les examens requis passés, vous recevrez un formulaire pour confirmer le suivi d'un cours si cela est un critère à votre obligation.

Bénéficiez de vos avantages Oracle Academy

S'enregistrer en tant que membre Oracle Academy

1- Aller sur le site internet Oracle Academy

<https://academy.oracle.com/>

2- Cliquez sur: Advanced Computer Science

3- Cliquez sur Apply for Student Membership ou Apply For Membership suivant votre statut

4- Lire "Terms and Conditions" et cliquez sur accept ou not accept

5- Choisissez votre institution dans la liste

6- Choisissez votre département

7- Remplir vos informations personnelles

9-Vous allez ensuite recevoir un mail de confirmation avec vos identifiants

Pour obtenir votre bon de réduction pour les certifications, consulter la page suivante.

Obtenir son coupon de remise pour les certifications :

1- Pour accéder aux eVouchers (bon de réduction), allez sur le site Oracle Academy :

<http://academy.oracle.com>

2- Aller sur Oracle Academy → Advanced Computer Science or Enterprise Business Applications

3- Sélectionnez : Member Login (en haut à droite de la page) et rentrez votre adresse email

4- Sélectionnez : Oracle Exam eVouchers

Descriptions des étapes pour votre inscription

Voici les étapes pour s'inscrire aux examens de certifications et appliquer 40% de remise via le partenariat Oracle Academy :

1- Ouvrez un compte sur Pearson VUE Account @

<https://www9.pearsonvue.com/Dispatcher?webApp=LoginRequest&webContext=CreateAccount&cid=554&noSchedule=null>

2- Utilisez votre identifiant et votre mot de passe pour accéder au site @

<https://www9.pearsonvue.com/Dispatcher?application=Login&action=actStartApp&v=W2L&clientCode=ORACLE>

3- Sélectionnez ensuite la catégorie de test que vous souhaitez passer : « Information Technology » – et ensuite « Oracle »

4- Après votre connexion, cliquez sur le lien « Schedule Exams » qui se trouve à gauche de la page. Ensuite sélectionnez l'examen en question que vous souhaitez passer (pour voir le code de l'examen à passer selon votre certification, rendez-vous directement sur http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=39)

Ensuite sélectionnez l'examen en question que vous souhaitez passer (pour voir le code de l'examen à passer selon votre certification, rendez-vous directement sur

http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=39

5- Sélectionnez le pays et la ville où vous souhaitez passer l'examen. Choisissez ensuite un centre de Test selon les résultats affichés. Ensuite cliquez sur Next.

6- Planifiez la date de l'examen et l'heure. Ensuite cliquez sur Next

7- Appliquez les -40% qui se trouvent sur le bon de réduction de Oracle Academy, sur la partie « voucher number » et ensuite cliquez sur « apply voucher » et complétez les détails de paiements.

Focus Certification

Introduction

Liste des certifications sur les technologies Oracle

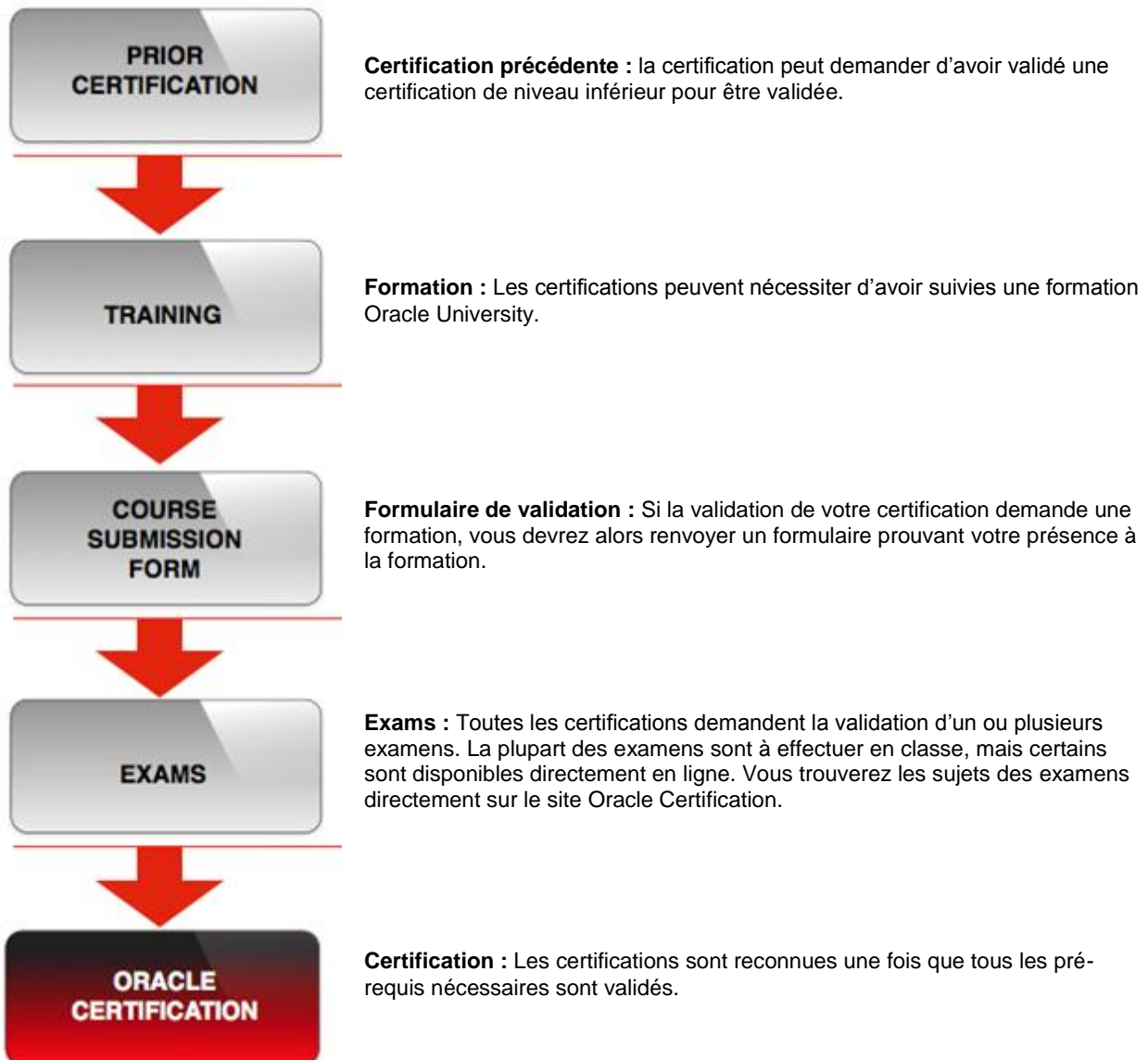
Bases de données	Java and Middleware	Applications	Serveurs et systèmes de stockage	Certifications pour Partenaires
Oracle Database 11g	Java SE 7	Siebel	Oracle Solaris	Spécialisations Base de données pour Partenaires
Oracle Database 10g	Java SE 6	Oracle E-Business Suite R12	Oracle Solaris Cluster	Spécialisations Middleware pour Partenaires
Oracle Database 9i	Java SE 5	PeopleSoft Enterprise	Linux	Spécialisations Applications pour Partenaires
MySQL	Java EE 6	JD Edwards EnterpriseOne	Plus de certifications sur les serveurs et le stockage	Spécialisations Serveurs et systèmes de stockage pour Partenaires
	Java EE 5	Hyperion		
	Oracle Forms and PL/SQL	Plus de certifications pour Applications		
	Oracle Service Oriented Architecture			
	Hyperion			
	Oracle WebLogic Server 11g			
	View More Java and Middleware Certifications			

Vous trouverez les descriptions de toutes les certifications sur le site internet :

http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=39

Listes des différents types de pré-requis

Les pré-requis pour chaque certification sont spécifiques. Elles peuvent contenir un ou plusieurs pré-requis. Chaque cursus de certification est présenté sur le site Oracle Certification.



Descriptifs Examen

Exemple Oracle Certified Associate Java SE 5/SE 6

Certifications associées : « Oracle Certified Associate, Java SE 5/SE 6 » chaque certification à un titre spécifique

Numéro d'examen : « 1Z0-850 » vous permet d'identifier facilement votre examen sur PersonVUE

Durée : « 115 minutes » / Temps accordé pour passer l'examen

Nombre de questions : « 51 »

Note minimum : « 68% » note minimum à obtenir pour valider l'examen

Listes des différents types de préparation

-Formation et CD d'autoformation: dans chaque description de certifications, vous trouverez une liste de formations pour vous aider dans la préparation

- ePractice: Examen blanc en ligne pour s'entraîner à la certification

-Contenu de l'examen : vous trouverez dans la description de l'examen l'ensemble des sujets qui peuvent être évoqués

-Exemple de questions : pour chaque examen, vous trouverez également des exemples de questions lors du test.

Oracle Certified Associate Java SE 5/SE 6 (OCA)

The Oracle Certified Associate, Java SE 5/SE 6 certification provides an ideal entry into an application development or a software project management career using Java technologies. This worldwide credential validates basic knowledge of Object-Oriented Concepts, UML representation of OO concepts, the Java programming language, and general knowledge of Java Platforms and Technologies. Candidates for this exam include: entry level Java programmers, students studying to become Java programmers, project or program managers working with Java technology in the software development industry.

Lien vers le site internet : http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=458&get_params=p_track_id:JavaSE5And6

Examen

Certifications associées : Oracle Certified Associate, Java SE 5/SE 6

Durée : 115 minutes

Nombre de questions : 51

Note minimum : 68%

Numéro d'examen : « 1Z0-850 »

Préparation

-Cd de préparation : Fundamentals of the Java Programming Language, Java SE 6

(Lien : http://education.oracle.com/pls/web_prod-plq-dad/show_desc.redirect?dc=D61796GC10)

- ePractice: Java Standard Edition 5 and 6, Certified Associate Exam

(Lien : http://education.oracle.com/pls/web_prod-plq-dad/show_desc.redirect?dc=D65321)

-Exemple de questions

(Lien : http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=303&p_certName=SQ1Z0-850)



Oracle Certified Professional, MySQL 5 Developer

The Oracle Certified Professional, MySQL 5 Developer certification is targeted toward candidates who will be developing applications that use MySQL as back-end storage. An Oracle Certified Professional, MySQL 5 Developer is capable of creating and using databases and tables, and maintaining (inserting, retrieving, modifying, deleting) data stored in a MySQL database. This candidate will be to maintain data in company databases, perform data analysis, and import and export data.

To achieve certification, candidates must successfully complete both part I and part II exams. Although the recommended progression through these exams is to complete first the part I and then the part II, the exam part numbers do not express an advancement level. Rather, each part covers distinct areas of expertise, and the exams may be taken in any order. Formerly Sun Certified MySQL Developer (SCMDEV).

I) Examen 1: MySQL 5 Developer Certified Professional Exam, Part I

Certifications associées : Oracle Certified Professional, MySQL 5 Developer

Durée : 90 minutes

Nombre de questions : 70

Note minimum : 60%

II) Examen 2: MySQL 5 Developer Certified Professional Exam, Part II

Certifications associées : Oracle Certified Professional, MySQL 5 Developer

Durée : 90 minutes

Nombre de questions : 70

Note minimum : 60%

Préparation

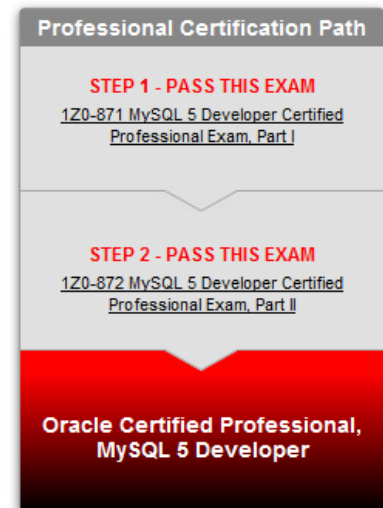
-Formation: MySQL for Developers

(Lien : http://education.oracle.com/pls/web_prod-plq-dad/show_desc.redirect?dc=D61830GC10)

-Contenu de l'examen

(Lien : 1) http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=41&p_exam_id=1Z0_871

2) http://education.oracle.com/pls/web_prod-plq-dad/db_pages.getpage?page_id=41&p_exam_id=1Z0_872)



Associate Certification Path Oracle Database 11g Administrator

Oracle Database 11g extends Oracle's unique ability to deliver the benefits of grid computing with more self-management and automation. Oracle Database 11g Administrator Certification combines training, experience, and testing to ensure that you have a strong foundation and expertise in the industry's most advanced database management system.

I) Examen 1: Examens sur le langage SQL (choisir 1 seul examen à passer)

1Z0-007 Introduction to Oracle9i SQL

En ligne/120min/52 questions/score 71%

CD de préparation (optionnel): [Introduction to Oracle9i: SQL Self-Study Course](#)

1Z0-047 Oracle Database SQL Expert

En salle/120min/70 questions/score 66%

CD de préparation (optionnel): Oracle Database: [SQL Fundamentals II](#)

1Z0-051 Oracle Database 11g: SQL Fundamentals I

En salle/120min/70 questions/score 60%

Cours de préparation (optionnel): [Oracle Database: SQL Fundamentals I](#)

II) Examen 2: I) Oracle Database 11g: Administration

Oracle Database 11g: Administration I - 1Z0-052

Certifications associées : Oracle Database 11g Administrator OCA

Durée : 120 minutes

Nombre de questions : 78

Note minimum : 66%

Préparation

CD d'autoformation/Formation:

[Oracle Database 11g: Administration Workshop I DBA Release 2](#)

[Oracle Database 11g: Administration Workshop II Release 2 Self-Study Course](#)

[Introduction to Oracle9i: SQL Self-Study Course](#)

[SQL Fundamentals II](#)

[Oracle Database: SQL Fundamentals I](#)

-Contenu de l'examen

(Lien : Cliquez sur chacun des titres des examens)

- ePractice:

[1Z0-052 Oracle Database 11g: Administration I](#)

[Cert-1Z0-052 DBCert: Oracle Database 11g: Administration I](#)

[1Z0-007 Introduction to Oracle9i: SQL](#)

[Cert-1Z0-007 : DBCert: Introduction to 9i: SQL](#)

[1Z0-051 Oracle Database 11g: SQL Fundamentals I](#)

[Cert-1Z0-051 DBCert: Oracle Database 11g: SQL Fundamentals I](#)

FAQ

Getting Oracle Certified

How do I become Oracle certified?

In order to become Oracle Certified, you will need to complete any training requirements, pass the required exam(s), and complete the Course Submission Form. You can find more information on becoming Oracle Certified on the [Getting Started](#) page of the Oracle Certification Site.

How long are my exam results valid? For instance, if I took the 1Z0-007 exam in 2002, is it still valid to use toward my 10g DBA OCA certification?

Exam results remain valid. They do not expire. If you took an exam at any time, it will remain valid to use in any certification path in which it is valid.

Getting Ready for Testing

What do I need to bring for my exam appointment?

- You must be prepared to show at least two forms of identification. One must be a government-issued photo identification. Both forms of identification must contain your signature.
- Arrive at the testing center at least 15 minutes prior to your scheduled appointment. If you arrive more than 15 minutes late, the testing center personnel may choose not to seat you if doing so disrupts the other examinees in the testing room.
- You are not permitted to bring papers, books, bags, computers, personal organizers, or calculators into the testing room. The testing center personnel will provide you with an erasable notepad for use while testing. All notepads are collected by testing center personnel at the end of the exam.
- Prior to taking the exam, you will be required to accept the terms and conditions of the Oracle Certification Program Candidate Agreement. You will be presented with the agreement on screen before the test starts. You can also view this agreement prior to arriving at the testing center via the following link [Oracle Certification Candidate Agreement](#). If you choose not to accept the agreement, your exam will be cancelled and you will forfeit your exam fee.

How do I prepare for my exam?

There are several methods you should use in preparing for an Oracle Certification exam.

- [Candidate Guides](#): The Candidate Guides provide helpful preparation information, including exam topics.
- [Practice Exams](#): There are practice exams available online for most certification exams.
- Training Materials: Candidates should also review any training materials received in the hands on course.
- Self-Study CD-ROMs are also an excellent tool to help you prepare for your exam. SSCDs reinforce the course material and allow you to focus on sections that you need to review. Note: the SSCDs do not count towards your course requirements for certification and should be used as a study aid only.

Where can I find Practice Exams?

Practice Exams for Oracle exams can be accessed on the Oracle Certification [website](#).

Registering for a test

How do I register for an exam?

Pearson VUE offers three different methods of registration: (1) register on the Pearson VUE web site, (2) call a Pearson VUE agent, or (3) contact the test center directly.

To register for an exam on the Pearson VUE Web site, please sign in at pearsonvue.com/signin using your Pearson VUE username and password. Please note that you will need to create a web account prior to using the Pearson VUE web site for the first time. If you do not yet have a username and password, please create a Web account now at pearsonvue.com/obtainlogin.

Another way to register for an exam is to contact a Pearson VUE agent directly.

The third option is to call or visit a test center directly. To locate the address and telephone number of a Pearson VUE test center, visit pearsonvue.com/oracle/locate.

Candidates in some regions may also register for exams with an [Oracle Testing Center](#).

How do I find a Pearson VUE Authorized Test Center (PVTC)?

You can find local testing centers and register for all Oracle certification exams through the Pearson VUE website at pearsonvue.com/oracle/locate. Should you need additional assistance in registering for an exam, you can also find local customer support numbers at pearsonvue.com/oracle/contact.

How do I arrange for special accommodations for an exam?

Pearson VUE and Oracle may allow accommodations to candidates who are identified as having special needs. If you need additional time to complete your exam or another accommodation, please complete this [form](#) and fax it to Pearson VUE's secure efax number for approval.

Why did it take so long to receive my login credentials from Pearson VUE?

- If a candidate has never tested with Oracle and certain details do not match any other record in the database, the candidate should receive the login details immediately.
- If a candidate has never tested with Oracle and certain details match another record in the database, this is considered a "soft match." Some of your details may match another candidate in the database, so the automated tool cannot determine if this is the same person or not, so this is sent for human review. Candidate should receive username and password within one business day if they have provided a valid email address.
- If a candidate has tested with Oracle and certain details exactly match a record in the database, this is considered a "strong match." The system will recognize that the candidate already has a record in the database and will provide the existing login credentials.
- If a candidate has tested with Oracle and certain details match a record in the database but others do not, this is considered a "soft match." Some of your details may match another record in the database, so the automated tool cannot determine if this is the same person or not, so this is sent for human review. Candidate should receive username and password within one business day if they have provided a valid email address.

Taking the Test

If I fail an exam, how soon can I retake it?

- Candidates must wait 14 days before retaking a failed exam.
- Candidates may retake an online non-proctored exam at any time.
- Candidates may not retake a passed exam at any time.
- Candidates may not retake a beta exam at any time.

Do I need to complete all the tests in my certification path within a set period of time or in a specific order?

Requirements for Oracle Certifications do not need to be completed in a specific order. It is recommended that a candidate complete the training prior to sitting for an exam, but it is not required. The Course Submission Form should be completed after all other requirements have been met.

How do I report fraudulent activity?

Contact ocpfraud_ww@oracle.com if you view or hear something suspicious or fraudulent. View the important information included in the Oracle Certification [Fraudulent Activity Policy](#).

How do I get a copy of my score report?

For Exams Taken at Pearson VUE

- Go to www.pearsonvue.com/oracle
- Select Print Score Report from the menu at the right
- Login and you will have access to your score report
- This process is the same for beta exam score reports however, candidates must wait to view their beta score reports until the score reports have been released approximately 10-11 weeks after the end of the beta period.
- Please note that you will only be able to access score reports on the Pearson VUE website that were taken through Pearson VUE. Score reports for exams taken at Prometric are no longer available.

For Exams Taken at Prometric

- [Contact Prometric](#)
- Score reports for exams taken at Prometric more than one year go may be no longer available.

Completing the Course Submission Form

What is the Course Submission Form?

The Course Submission Form is the final requirement in obtaining most OCP and OCM certifications as well as some Oracle Expert Program certifications.

Completing the Course Submission Form will accomplish two tasks related to your certification:

- It will trigger a request for Oracle to verify your attendance of an approved hands-on course.

- After your attendance has been verified by Oracle, the form will generate a permanent record in Oracle's certification database, showing that you have met the requirement. The record will become part of your personal certification history, identifiable as "OCP Hands-On Course Requirement".
- [View](#) additional information on the Hands on Course Requirement.

CertView

How do I log on to CertView?

- Go to certview.oracle.com
 - You will login with your Oracle Single Sign-On (SSO)
 - The first time you access CertView, you will need to authorize your account
 - You will need **Oracle Testing ID, Full Name (First and Last Name), Email Address** and **City**. This information should be entered *exactly* as it is listed in your profile at www.pearsonvue.com/oracle.
 - If you took Oracle Certification exams at Prometric and have not yet set up a web account at www.pearsonvue.com/oracle, you have two options: 1) use your information *exactly* as it was in your Prometric profile or 2) create a web account at www.pearsonvue.com/oracle and wait 72 hours for the information to be updated in the Oracle Certification database, *then* take the steps to authorize your CertView account.
 - If you have not entered your information *exactly* as it is in your Pearson VUE or was in your Prometric profile, you will receive a failed attempt notification. After you have 3 failed attempts to authorize your account, it will need to be processed manually by our services team. This will take approximately 72 hours. After approximately 72 hours, you will receive an email with confirmation of your authorization.
- Login with your Oracle Single Sign-On (SSO)
 - If you do not have an SSO, you will be able to select an option to 'Create a new account.'

Canceling Test Appointment

What is the policy for canceling a certification exam?

Canceling an exam with an Oracle Testing Center:

- Seven or more calendar days before the scheduled OTC event, customers may cancel or reschedule an OTC event as needed.
- From one to six calendar days before the scheduled OTC event, customers may reschedule an OTC event but may not cancel. No partial refunds are allowed.
- Customers who do not appear for a scheduled OTC event will be charged one hundred (100) percent of the exam fee. If they paid for their exam with an OCP voucher, their OCP voucher number will be invalidated in the Pearson VUE system to prevent future use.

Canceling an exam with a Pearson VUE Authorized Testing Center (PVTC):

- Customers who do not appear for a scheduled exam forfeit the full exam fee. If the exam fee was paid with a voucher, the voucher number will be invalidated and unavailable for future use.

- To cancel or reschedule your test appointment, you should go to pearsonvue.com/oracle and login to your account. You will select one of the options on the right of the page: Reschedule a Test or Cancel a Test.
- Customers who do not appear for a scheduled exam, or do not abide by the cancellation policy forfeit the full exam fee. If the exam fee was paid with a voucher, the voucher number will be invalidated and unavailable for future use. You can find the cancellation policy in your confirmation email from Pearson VUE.

Certificate and Logo

I completed all the required exams in my certification track. How and when will I receive my certificate?

The testing center will send your exam results to the Oracle Certification Program. All results are processed daily. Once all the certification requirements within the track you are pursuing have been complete, including completion and approval of the Course Submission Form, you should receive your certification success kit within 6-8 weeks. The Success Kit will include a personalized certificate as well as instructions on how to obtain your Oracle Certification logo.

Approximately 72 hours after you have completed all certification requirements (including completion of the Course Submission Form for tracks that require training), your certification record should show in the candidate self-service tool, [CertView](#).

This link will take you to a screen to authorize your account. You will need your Candidate ID, Full Name (first and last), Email Address and City. You should enter this information exactly as it is in your Pearson VUE profile. Once you have authorized your account, you can login to CertView at any time using your Oracle Single Sign On (you will be able to create a single sign on from the CertView link if you do not already have one) and see if your kit has been processed. Once your certification shows up in CertView, you will be able to access your logos through the tool.

If you do not receive your Oracle certification success kit within 4-6 weeks of the shipping date in CertView, please contact [Oracle Certification Support](#) and provide your name, Oracle Certification Program credential earned, Oracle Testing ID number, current mailing address, and daytime phone number.

I have not received my certification success kit. What do I do?

If your package has not yet arrived, it could be for one of the following reasons:

- Less than 6-8 weeks has elapsed since completing your certification requirements.
- Please allow up to 8 weeks to receive your kit after you have completed your final certification requirement.
- You have not completed all of the requirements for the certification exam track.
- Visit certification.oracle.com and select your certification path to view remaining requirements.
- Note that completion of the required training and approval of the course submission form are also required in paths that require training.
- Your exams were taken under different Oracle Testing IDs.
- Contact www.pearsonvue.com/oracle/contact to merge your IDs (provide all IDs under which you have taken exams or submitted forms and confirm which ID should be the 'surviving id').
- Check certview.oracle.com to confirm when IDs are merged and all requirements show up under one record.
- You can expect to receive your certification success kit within 6-8 weeks of the time your certification shows up in CertView.

- Your address is incorrect in our database and your certificate might have been returned.
- Go to Pearson Vue Website and select "Personal Info" to update your address.
 - Check certview.oracle.com to confirm when the updated address shows up in your CertView profile.
 - Once the updated address shows up in your CertView profile, please contact [Oracle Certification Support](#) to request a reship of your certificate.
- If you still have not received your certificate after the waiting period and your address is correct in your Pearson Vue profile, please contact [Oracle Certification Support](#).
- Please include your Oracle Testing ID number in your message.

How do I download my certification logo?

To download a certification logo, candidates should log on to certview.oracle.com. Under 'Certification Status' candidates will be able to view the logos that are available to them based on certifications earned. There will also be several image download options. Click on the file type that you would like to download.

Updating or Verifying Candidate Information

How can I update my contact information with the Oracle Certification Program?

There are two ways in which your information needs to be updated with the Oracle Certification Program.

Update your information with Pearson VUE

1. Go to pearsonvue.com/oracle
2. Select My Account (if you do not yet have a web account, you will need to create a web account here)
3. Enter your username and password
4. Click on Update Profile

Update your information with Oracle University: This is the profile where you will opt-in to receive communications from the Oracle Certification Program

1. Go to <https://myprofile.oracle.com>
2. Sign in (If you do not have an account, you will be given the option to set one up)
3. Ensure your Profile and Company Address are updated
4. Under 'Opt-in to Oracle Communications', select the check box next to Oracle Certification Program
5. Click 'Confirm'

[More on Java, Oracle Solaris \(Cluster\), MySQL, NetBeans and OpenOffice.org certifications](#)

How can a third party verify my certification status?

Certification status can be verified using the official Oracle Certification Program certificate and/or ID Card that each certified individual is given upon earning their credential. Due to privacy considerations, Oracle can provide verification of certification status to program participants only. We cannot verify your certification status to third parties such as employers, employment agencies or government agencies without your approval.

⊖ **I have taken my tests under two different candidate IDs. How can I get these merged?**

If you have taken your exams under two different Oracle Testing IDs you will need to contact Pearson VUE at www.pearsonvue.com/oracle/idmerge to request them to merge your two (or more) IDs. Please include all IDs that need to be merged, indicating which should be the surviving ID. Approximately 48 hours after you have received confirmation from Pearson VUE that your IDs have been merged, you can check your [CertView](#) account to ensure that all certifications and exams now show up under your account.

Taking Beta Exams

⊖ **What is the difference between a Beta exam and a production exam?**

Beta exams are used by Oracle to test new exam questions with the participation of a live audience. Data gathered during beta testing are used to select the best questions for the production exam, and to eliminate questions that are ambiguous, too easy or too difficult, or are unhelpful in evaluating participants' knowledge level. Beta exams are offered at a discounted price; and candidates usually have either 3 or 3.5 hours to complete the exam, and may see 175 - 220 questions. For more details on how beta exams differ from the production version, visit the [Oracle Certification Beta Exam Information web page](#).

⊖ **How do I register for a Beta exam?**

You register for a beta exam the same way you register for a production exam. Beta exams generally have the same suffix as their corresponding production exams with a prefix of 1Z1 rather than 1Z0. View the options for [exam registration](#) for certification exams

⊖ **Can I get sample exam questions for Beta exams?**

No, There are no sample questions for exams in beta version. For exams in production version you may download sample questions for through Self Test Software. Visit our [Practice Test web page](#) which includes information about Self Test Software.

⊖ **Can I apply a discount voucher to a Beta exam?**

Partner discounts and Oracle employee discounts apply to the Beta Exams. Candidates will provide discount vouchers as they would for production exams.

⊖ **When will I receive the results of my Beta exams?**

You should receive your Beta Exam results about 10 weeks after the beta period closes.

⊖ **I have not received my beta exam score report and the website shows that they should be available. How do I request my score report?**

- Go to www.pearsonvue.com/oracle
- Select Print Score Report from the menu at the right
- Login and you will have access to your score report

Becoming (IT) Certified – how to convince your boss?

Why become certified?

We all know that becoming certified in your field can give you a distinct advantage. Being certified demonstrates that you have a solid understanding of a job role and the products used in that role. Being a certified professional can help raise your visibility and increase your access to the industry's most challenging opportunities.

In short, it looks great on your CV and gives you a great advantage over other candidates applying for a new role, or in salary negotiations in your existing role.

To illustrate the benefits of becoming certified a recent salary report of certified professionals by Certification Magazine found that Oracle Certified Professionals were found to earn the highest average salaries as compared to any other DBA or Developer professionals. The survey involved members of the top certification programs in the IT industry. Net gains due to obtaining a certification were also researched, and both Oracle and Compaq Certified Professionals were, again, at the top of the list for increased salary due to certification.

Most certified professionals have found that their financial investment in training and certification is paid off by gains in salary, job opportunities, or expanded roles over a short nine month period. It is unlikely that you will find a better opportunity to grow your career and the value you bring to the job.

Some numbers

We conducted our own salary survey among certified professionals and here are some of the responses we received:

- Increased **CREDIBILITY**: In our survey 91% of certified professionals say that becoming has enhanced their professional credibility.
- Improved **CUSTOMER SERVICE**: Survey results show that 89% of certified professionals believe that they are able to provide a higher level of customer service because they are certified.
- Better **QUALIFIED**: Among survey respondents 89% of certified professionals state that they are better qualified to manage more complex issues and projects because they are certified.
- Higher **PRODUCTIVITY**: The Survey shows that 89% of certified professionals agree that being a certified professionals has improved their job productivity.
- 97% said they have benefited from certification.
- 96% would recommend becoming certified to a professional colleague.
- 89% said they gained more confidence in their expertise after becoming certified

How to convince your boss

Becoming certified in most fields takes time and effort and usually involves taking, sometimes costly training. So, how do you convince your boss to give you time out from your busy job to go through a certification program and, ideally, pick up the bill for the training?

We have set out some clear benefits to employers that you can present to your management:

Benefits to employers

A professional certification program is valuable to hiring managers who want to distinguish among candidates for critical positions.

For companies that send employees through annual training, certification ensures a return on the training investment by validating the knowledge and understanding gained in training sessions. Companies can also combine certification with an employee development program to enhance employee loyalty and performance on the job.

Hiring certified professionals has a direct impact on a company's bottom line, as these conclusions from a research study by International Data Corporation** suggest:

- Certified professionals handled 40% more support calls per person, per day, than uncertified staff.
- Companies that advocated certification reported 49% less downtime than those that did not.
- For the majority of companies surveyed, the savings from increased effectiveness paid the costs of certification in fewer than nine months.

**Source: "Benefits and Productivity Gains Realized Through IT Certification," International Data Corporation

For more information on becoming certified please have a look on: www.oracle.com/certification